

PDFramework Delivers Key Business Processes That Employees Can Easily Access, Understand, and Follow

PDFramework™ is a process resource center designed to deliver the instructional and operational resources necessary for the end user to effectively and efficiently access, understand and execute the organization's key business processes.

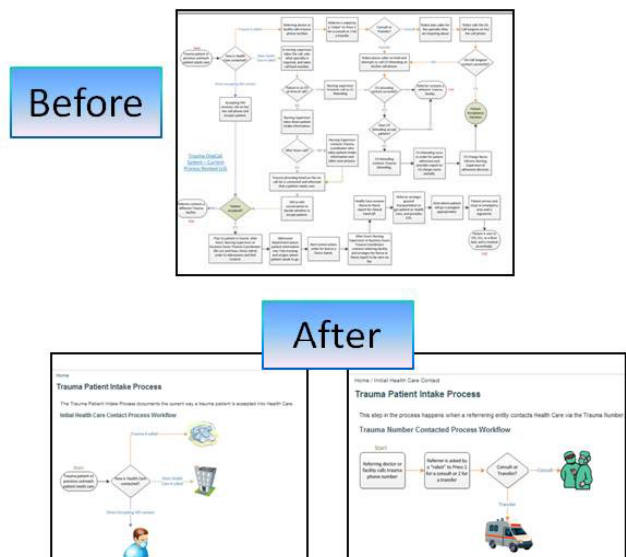
- ✓ Minimizes the need to use hard copy reference documents and manuals
- ✓ Reduces time wasted with exhaustive file-folder searches
- ✓ Eliminates the need to seek out the right person with the critical knowledge required to get the job done correctly and efficiently



PDFramework releases you from the confines of the single dimensioned reading process offered by text-based paper and electronic file media. This single dimension of reading is based on traditional page to page, book navigation.

PDFramework uses web page technology's dynamic navigation to deliver process-related information. Virtually all users today know how to navigate web sites. Web page technology offers linking and layering of a wide variety of information types to the various objects on a page. This provides the user the ability to dynamically jump to the information they require in the context of their immediate comprehension needs.

Within PDFramework, sophisticated workflows are segmented into visual units. The visual units are connected in the proper sequence and delivered to users in web pages, an information delivery medium with which they are very familiar. Point and click drilldowns are used within the visual units when more detailed instruction is required.



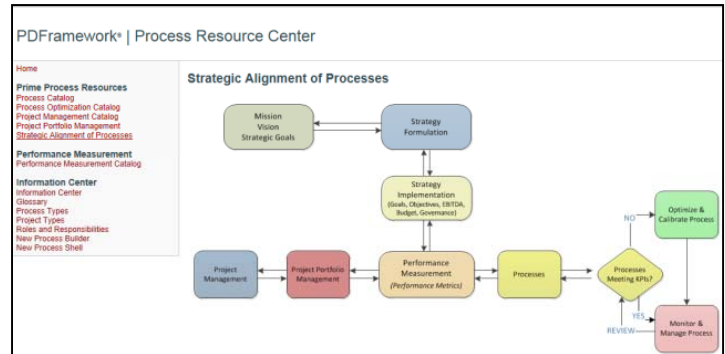
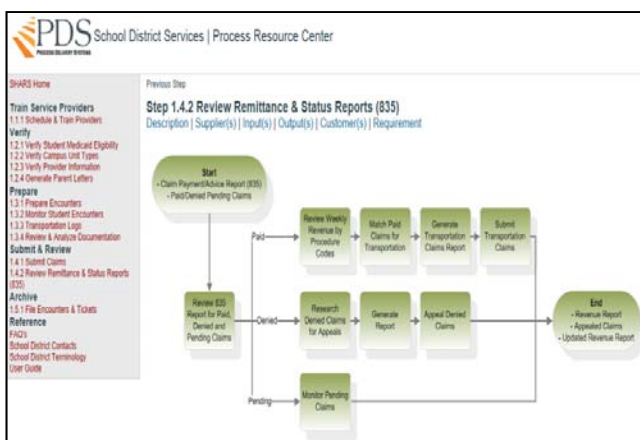
PDFramework can be customized to contain:

- ✓ Segmented and full workflows
- ✓ Dashboards and analytics
- ✓ Work instructions, methods and procedures
- ✓ Illustrations, videos, and reference materials
- ✓ Governance policies and best practices like ISO
- ✓ Links to applications, websites, and other resources required for process understanding and completion

PDFramework Places the Right Information at the Fingertips of the Right People at the Right Time

PDFramework visually guides users through process and best practice execution to work completion. PDFramework presents procedural content to those responsible for process execution in an intuitive and meaningful fashion through a variety of views. Each component within a view connects to more specific information and additional resources as needed. PDFramework places the right information at the fingertips of the user for use in the normal course of business. PDFramework can be used as a process delivery mechanism in both operational and training environments.

- ✓ Faster and better understanding of how to properly execute key business processes
- ✓ Dramatic reductions in learning curves
- ✓ Decreased human errors and wasted efforts
- ✓ Improved and more consistent level of product and service quality
- ✓ Improved adoption of key business processes



PDFramework is customized to be consistent with your corporate presentation standards and looks as if it was developed in-house. It is designed to reside on your internal intranet thereby centralizing work instructions and improving the ability to implement change and version control. With PDFramework, you can:

- ✓ Establish a consistent and effective approach for documenting and centralizing organizational high-value processes and best practices
- ✓ Help process owners quickly define, make available, and continuously improve upon your organization’s best practices
- ✓ Protect and retain corporate intellectual property from loss due to personnel turnover

PD Framework delivers the right information:

- ✓ To the right people
- ✓ At the right time
- ✓ In the right context
- ✓ In the right priority