

CAPABILITY STATEMENT

A veteran owned, certified MBE, DBE, SBE, HUB. Process Delivery Systems reduces process confusion and complexity enabling employees to confidently understand and do their jobs faster and more effectively. We help our clients:

- Capture, analyze, and optimize processes and best practices
- Deliver end-to-end business processes, required resources, and accountabilities in a visually intuitive web framework that clearly illustrates who is responsible for what, when, and how
- Structure electronic policy and procedure documents so readers can quickly navigate through them and get to the content they desire faster.

CORE COMPETENCIES

- Group Workshops
- Process Definition, Analysis, and Optimization
- Accountability Definition and Modeling (SIPOC & RACI)
- Web-Based Process Delivery Framework Development
- Technical Writing
- Training
- Intuitive Visual Modeling of Industry Standards
- Lean Six Sigma Black Belt Foundation
- Process Variation and Predictability Management
- Integrate Industry Standards with Day-to-Day Operations

PAST PERFORMANCE

North Central Texas Council of Governments

- Administrative and 9-1-1 GIS Data and Services Frameworks
- E-Book Design

Dallas County

- DAMA DMBok Data Management Framework for GIS
- GIS Operations Framework

Manufacturer

- Process Performance Calibration & Optimization

Utility Provider

- NIST SP 800-61 R2 Cyber Incident Response Lifecycle

Non Profit

- NIST SP 800-61 R2 Cyber Incident Response Lifecycle
- NIST Cybersecurity Framework
- Payment Card Industry Security Requirements
- E-Book Design

5K Technical Services

- Information Technology Service Delivery Framework

Irving Independent School District

- Response to Intervention Framework
- Section 504 Framework

COMPANY DATA

www.processdeliverysystems.com

Cage Code: 6Q0C8

Duns #: 060493634

POC: Henry Draughon

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Work Area: Nationwide

NAICS

541330 Engineering services

541512 Custom systems integration

541611 Strategic business and general management consulting

541614 Process efficiency, logistics management consulting services


541618 Other management consulting services

541990 All other professional, scientific and technical services

561410 Document preparation services

611420 Computer training

BUSINESS CERTIFICATIONS

- Historically Underutilized Business 
- Disadvantaged Business Enterprise (DBE)
- Minority Business Enterprise (MBE)
- Small Business Enterprise (SBE)



COMPANY E-BOOK

Click for: [Mobilized Content Delivery](#)

**Reducing Process
Confusion and Complexity**

