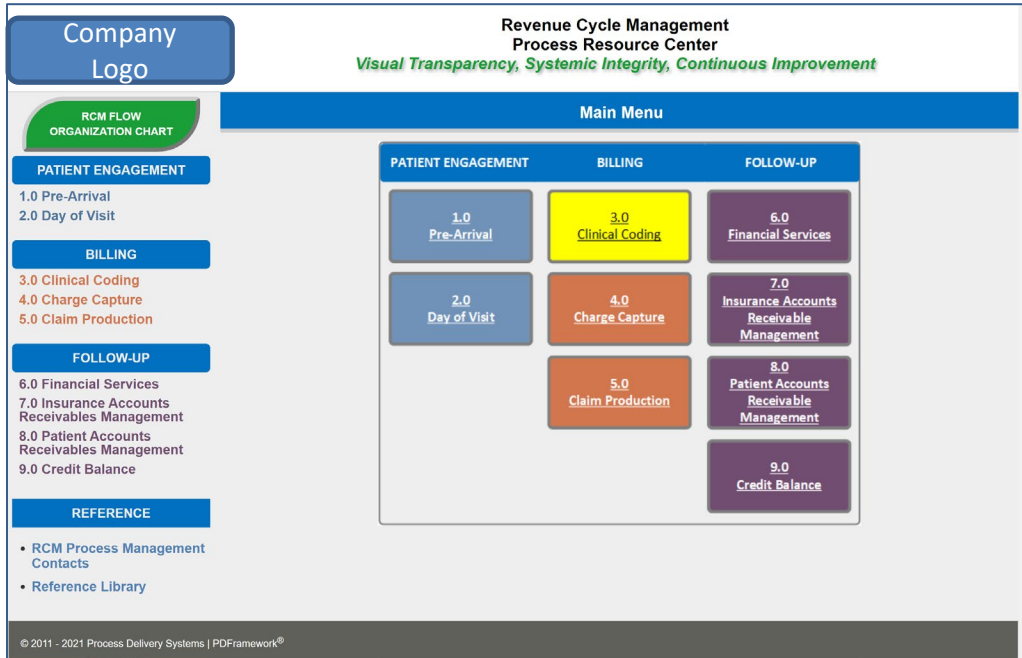


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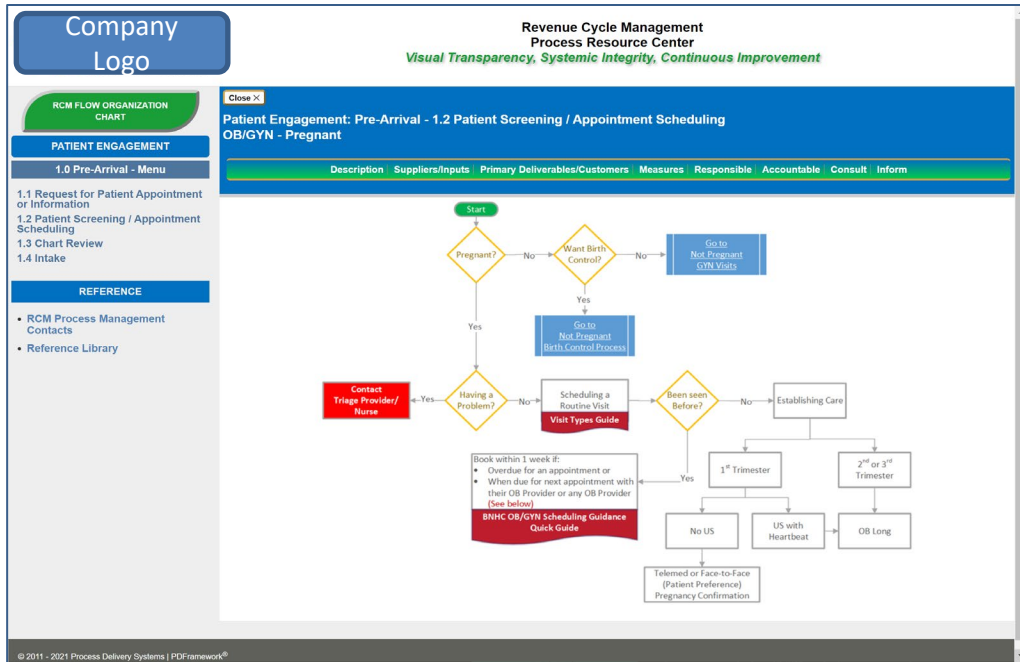
The Revenue Cycle Management (RCM) Process Resource Center delivers all components of the RCM ecosystem in one purpose-built web framework. All resources are within a few finger-taps of all staff in the context of their work.

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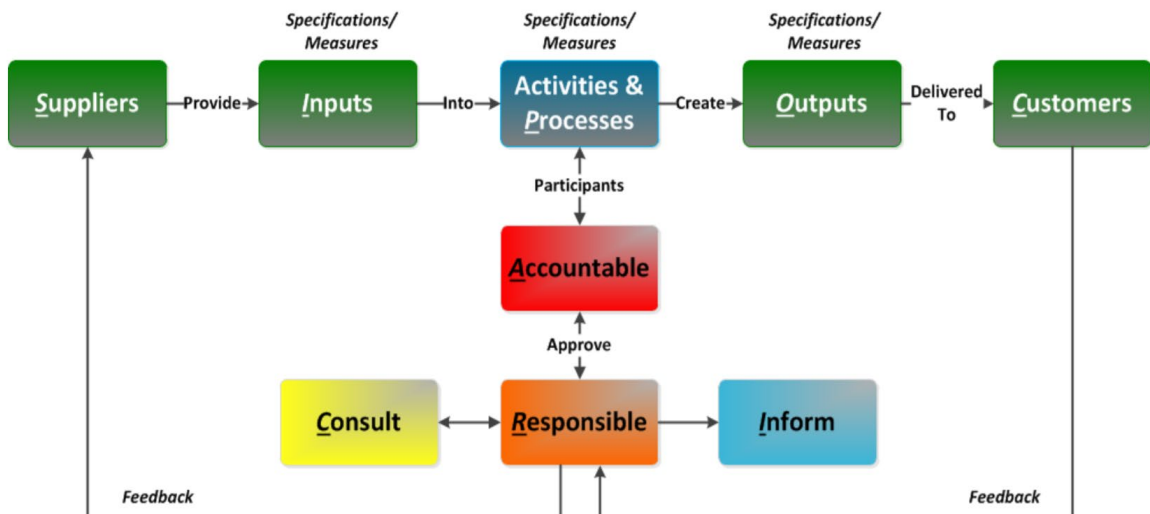
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Process flows are worker-focused. They are identified, defined, and vetted by the organization. They are visually and operationally consumable, not overwhelming.

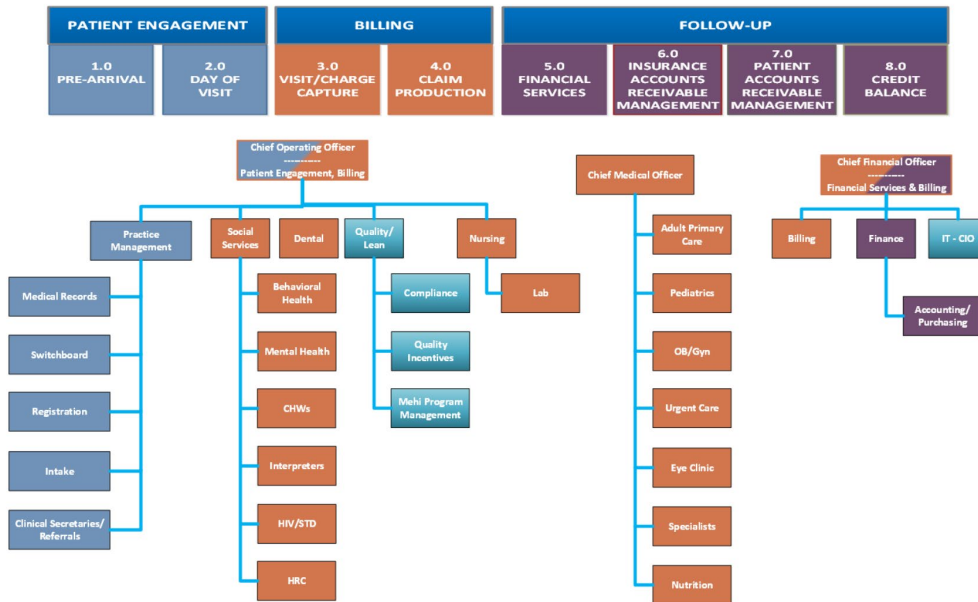
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Each workflow includes accountabilities defined by a Shared Responsibility Map (SRM). SRMs combine two well-known accountability models, SIPOC and RACI. The SRM identifies who is responsible for delivering what defined by specifications and measures.

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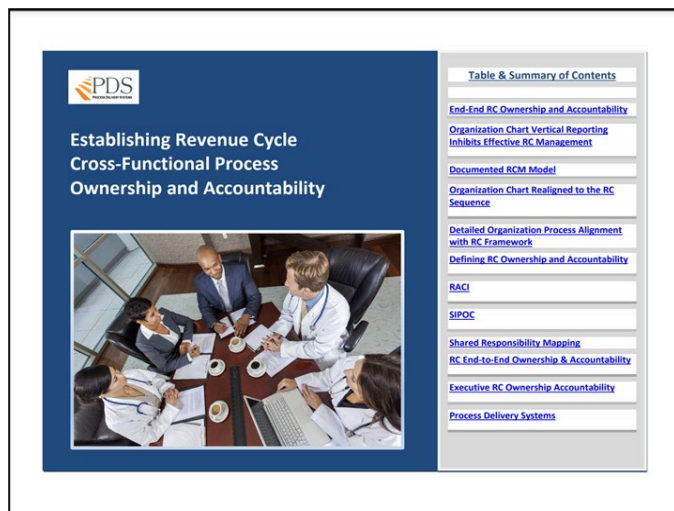
The RCM-focused organization chart illustrates the company’s RCM process in the top bar and the organization aligned to RCM. It is a supplement to the company’s primary organization chart. It adds to the visualization of roles and responsibilities.

Digital Documents for 21st-Century Workers

8 seconds is all you get. In that 8 seconds, 21st-century workers scan your materials and decide whether they can afford the time to understand its contents and get to what may be of interest to them. This is especially true for procedural documentation. Procedural documentation is not for casual reading. They’re read in the context of work.

We’ve identified the features writers are using to improve the utility of their procedural documents. We created a model using standard word processing software. We provide your organization with a prototype, design guide, and training, enabling your staff to improve the production and utility of your digital documentation.

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Revenue cycle management is a very complex effort crossing multiple departments and requiring differing but connected skillsets. Process Resource Centers visually and logically present the company model in a manner that gets all stakeholders on the same page quickly. They undergird cross-departmental collaboration and eliminate silos.

As stated by a client, “We use the PRC to get work done!”

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